



The Yoga Nomad

Feel Good | Yoga | Retreats

TERM AND CONDITIONS THE YOGA NOMAD RETREATS

1. It is the customer's responsibility to check the reservation and ensure that the particulars contained therein are correct.
2. The customer shall pay The Yoga Nomad a non-refundable, non-transferable deposit in the sum of 100% of the total amount due for each person named in the reservation.
3. In the event of cancellation by the customer, regardless of the circumstances, you can always gift / shell your spot to a new participant or:
 - If you cancel more than 90 days before your retreat start date, 100% of your payment may be applied to another Retreat / Massage / Event by the Yoga Nomad OR you receive 50% of the total sum back.
 - If you cancel 60 – 89 days before your retreat start date, 85% of your payment may be applied to another Retreat / Massage / Event by the Yoga Nomad. You will forfeit 15 % of the price of your retreat.
 - If you cancel 21 – 59 days before your retreat start date, 25% of your payment may be applied to another Retreat / Massage / Event by the Yoga Nomad. You will forfeit 75 % of the price of your retreat.
 - If you cancel 20 days or less before your retreat start date, you will forfeit your entire payment.
4. Due to situations beyond our control, The Yoga Nomad reserves the right to change bookings and shall inform the customer as soon as possible. Alternative arrangements will be offered but we do not accept responsibility for any costs incurred, including airfare.
5. The Yoga Nomad is not held liable for flight and transfer costs.
6. The Yoga Nomad reserves the right to offer discretionary discounts and this does not affect the status of any guests who have paid the full price and no discount will then become due to them.
7. The customer shall not use the property except for permitted use and shall not use the property for any offensive, noisy, dangerous, illegal, entertainment, immoral or improper purposes. The customer shall not do anything which may be a nuisance or annoyance to The Yoga Nomad and its guests, staff or owners.

8. The customer shall keep all The Yoga Nomad fixtures, fittings, furniture and effects in a clean and good condition and shall replace any articles which are destroyed or missing with articles of a similar kind and of equal value.

9. The Yoga Nomad reserves the right at its sole discretion to terminate use of the property or any of its facilities by the customer in the event of any breach of these terms and conditions. The customer will be required to vacate the property and The Yoga Nomad shall not refund payment or accept any consequential liability damages or loss.

10. The Yoga Nomad retains all copyright licence rights and sole exclusive ownership of the information, photographs and material displayed on its website. The material may not be modified, copied or used in any other way.

11. Any user of the website has to be 18 years of age or older and agrees to be entirely financially responsible for all charges and other fees arising from use of the website.

12. The Yoga Nomad accepts no responsibility for keeping the website up to date and will not be liable for any loss by its failure to do so. We are not responsible for the contents of any links displayed on our website.

13. It is the customer's responsibility to ensure that he/she has all the relevant travel documentation and arrives at the airport in time.

14. The Yoga Nomad can accept no responsibility for delay or cancellation of any flights, train, buses or other forms of transport.

15. The Yoga Nomad reserves the right to alter any facility accommodation or yoga activity.

16. In the event that the customer decides to downgrade their accommodation after monies have been paid, the customer will not be entitled to any refund. If the customer wishes to upgrade the new price will apply.

17. The customer must comply fully with all and any health and safety regulations introduced by The Yoga Nomad. The customer must ensure that he/she is medically and physically fit and able to use our facilities and participate in activities. Customers who have injuries or illnesses are advised to seek doctor's advice if practicing yoga. The Yoga Nomad is not liable for any injuries to the customer in his/her use of our facilities or participation in activities. A customer must always stop and rest if he/she is feeling any pain or sickness and inform the teacher of any previous injuries.

18. The Yoga Nomad cannot accept any responsibility for loss or damage of personal possessions or valuables of the customer.

19. In the event of a customer having any complaint then he/she will not discuss this with any third party and shall notify the manager as soon as possible.

20. The Yoga Nomad shall not be liable for any failures beyond its control. This covers natural disasters, war, 'acts of God', closure of airports, civil strife, accidents or failure

to perform by third parties, including suppliers and subcontractors.

21. The Yoga Nomad accepts no liability for loss, damage, injury or illnesses which may be received during the customers stay or travelling to and from The Happy Heart Retreat,

22. We recommend that all customers have adequate travel, cancellation and medical insurance for the duration of the trip.